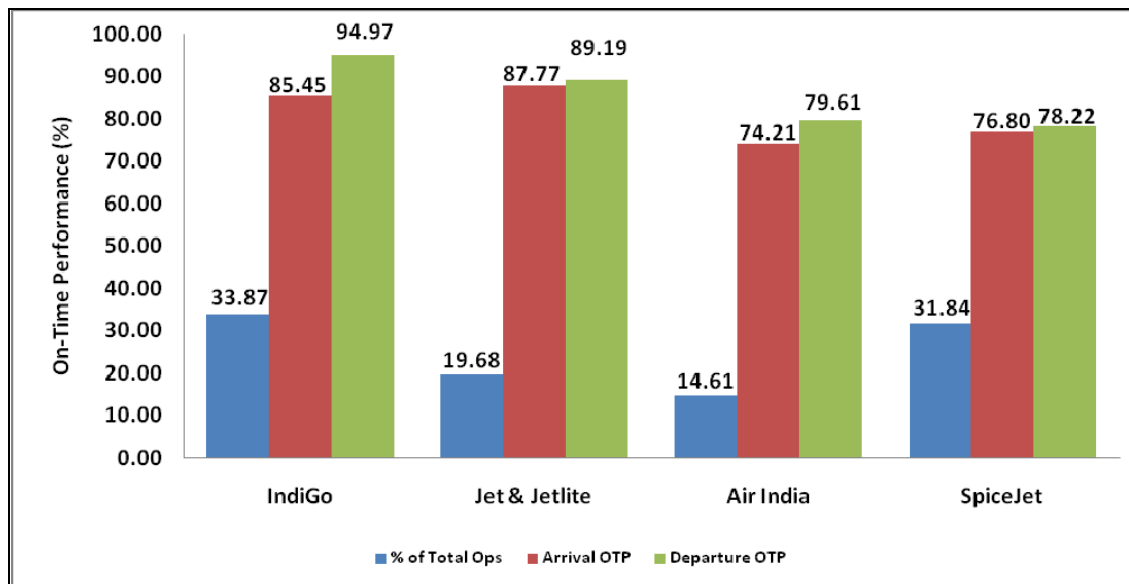


ON-TIME PERFORMANCE (OTP) – NOVEMBER 2013

Scheduled Domestic Airlines

Overall Departure OTP (November) – 86%



REASONS OF DELAY

